

Cancellation Policy

Accent Home Inspections is in the business of inspecting homes. Our inspectors are scheduled to show up at the requested location on the exact date and time that you or your client request. Just like your dentist, we have a calendar and a tight schedule that we live by. When cancellations arise, we lose the ability to perform an inspection during that time period. As a result, this creates a financial loss that we cannot recoup.

Refund Policy

Accent does not offer any refunds for the services performed by an Accent inspector.

Guarantee Policy

Accent makes no guarantees for the services performed by an Accent inspector.

Cancellation Grace Period

Accent does not offer any grace period for the cancellation of any home inspection services offered.

Forfeiture of Fees

By booking an inspection appointment with Accent, for yourself or on behalf of others, you agree that the fee for the inspection is immediately forfeited as of the date and time of the scheduled inspection whether or not the inspection process was performed by an Accent inspector. Additionally, you agree that if the scheduled inspection is paid for by the utilization of a credit card, that you and/or the card holder have no claims for dispute with the credit card company, regardless of type.

Additionally, You understand that the cost of the inspection will be forfeited in the event that the appointment is cancelled or rescheduled for any reason, regardless of fault.

72 Hour Notice- Payment and Rescheduling (ONLY)

You agree that full payments for any inspection services that Accent offers will be done so a minimum of 72 hour prior to any inspection service. You also understand that any and all rescheduling will be done so prior to the 72 hour time period.

Rescheduling an Appointment

You understand that by rescheduling the date of an inspection with Accent, that you have forfeited the full cost of the original inspection and that you are responsible to pay for the full cost of the new inspection. You understand that you or your client will be charged, and/or financially responsible for the cost of new inspection. In the event that an appointment is rescheduled to be done immediately, you understand that by rescheduling an appointment without a 72 hour notice, that there will be a \$200 administration fee added, each time you reschedule an inspection.

This policy will be strictly enforced. Cancelled inspections are costly to the home inspector, and in order for this service to be available, ordered inspections must be honored as they are requested. It is recommended that inspections not be scheduled unless you are in contract on a property.